

# **Application Management Tool**

# User Manual

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## Versioning

Date	Version	Comment
20 October 2022	1	Initial version
14 February 2023	2	Additions due to questions from users

# Introduction

In this document you will find information on how to use the CoreTrus Seal Application Management Tool.

# **Account Management**

In order to use the AMT you need to have an account.

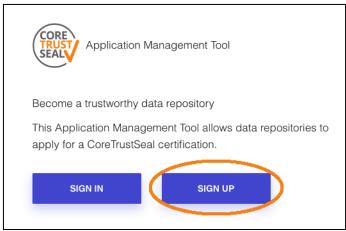
## **Create New Account**

Before you can use CTS AMT you need to create an account.

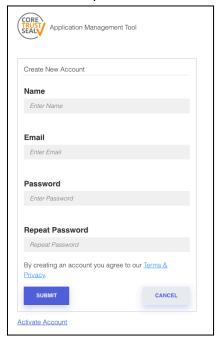
- 1. On the landing page click the sign up button
  - a. https://amt.coretrustseal.org/
- 2. Fill in and submit the form
- 3. Check your email for account activation message
- 4. Activate your account on the activation page provided via email

## Create New Account, step 1:

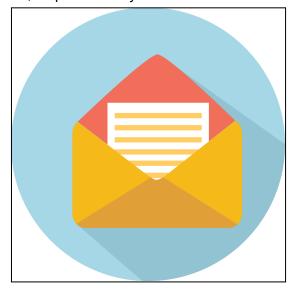
On the landing page (<a href="https://amt.coretrustseal.org/">https://amt.coretrustseal.org/</a>) click the sign up button



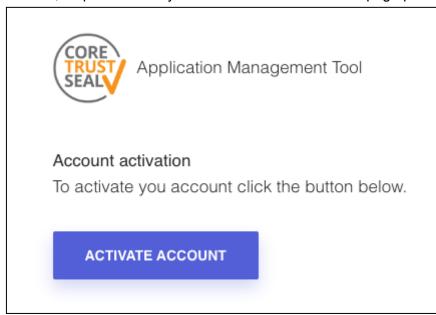
Create New Account, step 2: Fill in and submit the form



Create New Account, step 3: Check your email for account activation message



Create New Account, step 4: Activate your account on the activation page provided via email



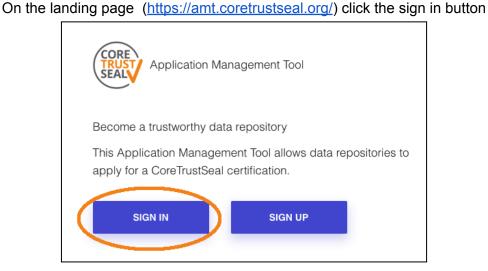
## **Password Reset**

To reset your password do the following.

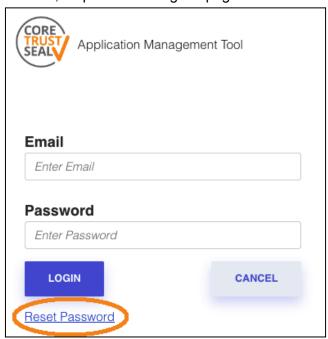
- 1. On the landing page click the sign in button
  - a. https://amt.coretrustseal.org/
- 2. On the sign in page click Reset Password
- 3. Fill in and submit the form to request a password reset
- 4. Check your email for password reset message
- 5. Fill in and submit the form to reset your password

Note, if you fill in an incorrect email address the AMT will not display any kind of warning. If you do not receive an email double check your email address is correct.

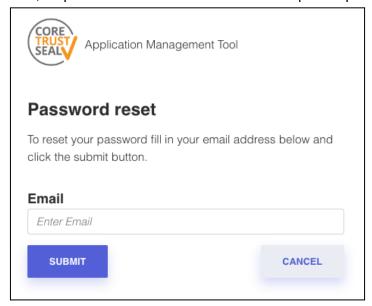
# Password Reset, step 1:



## Password Reset, step 2: On the sign in page click Reset Password



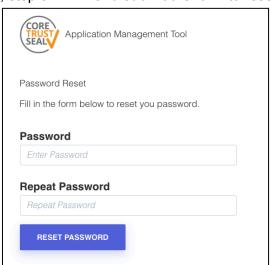
## Password Reset, step 3: Fill in and submit the form to request a password reset



## Password Reset, step 4: Check your email for password reset message



## Password Reset, step 5: Fill in and submit the form to reset your password



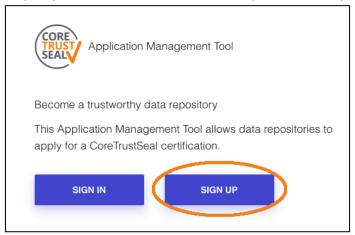
## **Account Activation**

If you can not activate your account because your token is no longer valid you can request a new activation token.

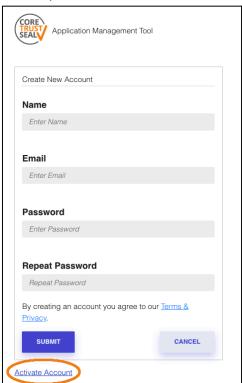
- 1. On the landing page (https://amt.coretrustseal.org/) click the sign up button
- 2. Click on Activate Account below the form
- 3. Fill in and submit the form to request a new activation token
- 4. Check your email for account activation message
- 5. Activate your account on the activation page provided via email

## Account Activation, step 1:

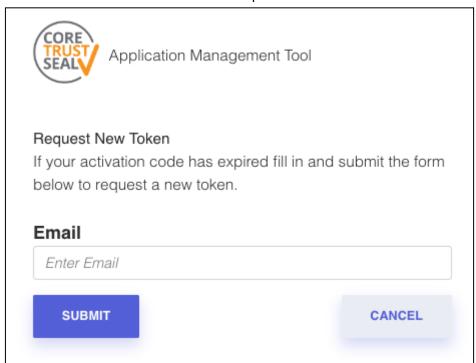
On the landing page (https://amt.coretrustseal.org/) click the sign up button



Account Activation, step 2: Click on Activate Account below the form



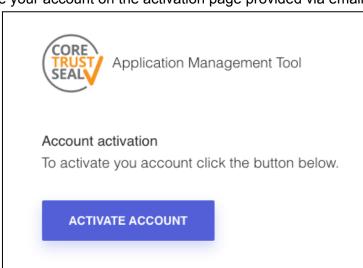
# Account Activation, step 3: Fill in and submit the form to request a new activation token



## Account Activation, step 4: Check your email for account activation message



Account Activation, step 5:
Activate your account on the activation page provided via email



## Log In

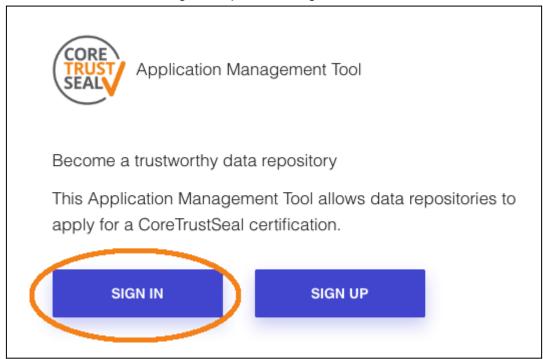
In order to use the application you must log in.

- 1. Browse to the CoreTrustSeal AMT
  - a. <a href="https://amt.coretrustseal.org/">https://amt.coretrustseal.org/</a>
- 2. Click Sign In button
- 3. Fill in the form and click Log In

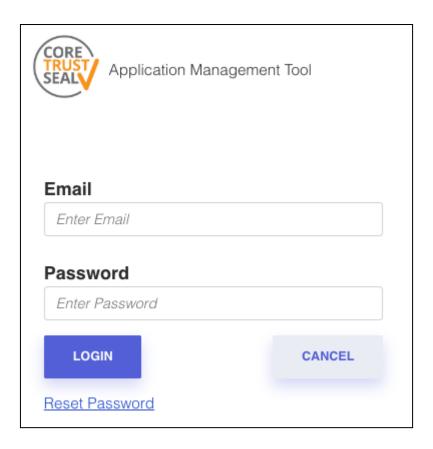
Log In, step 1: Browse to <a href="https://amt.coretrustseal.org/">https://amt.coretrustseal.org/</a>



Log In, step 2: Click Sign In button



Log In, step 3: Fill in the form and click Log In



# Log Out

You can log out by clicking on the button in the top right corner.



## **Dashboard**

After you log in you will see the dashboard page. The dashboard is split into multiple sections that allows you to perform certain tasks. Available options depend on your current role.

## Roles

You can change your role from the menu in the top right corner. Every time you switch roles you will be brought to the dashboard.



## **Applicant**

In the Applicant role you can apply for certification and perform various other tasks related to this subject.

The Applicant role is assigned by default to each account.

### Reviewer

In the Reviewer role you can review the applications of other repositories.

#### **Board Member**

In the Board Member role you can perform the board review of applications.

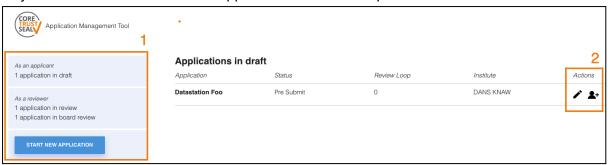
## **Applications**

## 1 - Application Overview

On the left hand side you will see the overview of currently running applications grouped by role. This overview is the same regardless of your current role.

#### 2 - Actions Menu

You can perform multiple tasks via the actions menu. The menu changes dynamically based on your role and the status of the application. Icons are explained below.





Work on your application or review.



Invite additional applicants.

Invitations are bound to email addresses, therefore it is important that you use the correct email address to invite collaborators. Invitees will be notified via email.

If the invitee does not have an AMT account they can register and activate their account. Upon account activation the invitee will be assigned as an additional applicant.

If the invitee already has an AMT account they will be assigned as an additional applicant automatically.



Export the application as a PDF file.

# **Application Process**

This chapter describes the application process for the Applicant role. In this role you can fill in a form in order to get your repository certified.

The application process contains multi-steps. Below is a brief description of the steps in order. More detailed information will be provided in the following sections.

## 1 - Start New Application

The process starts by creating a new application. This step is the same for all new applications, it does not matter if this is the first time or a renewal of your certification.

## 2 - First Application

Once you have started the application you can start filling out the form, it is split up in multiple requirements.

#### 3 - First Submit

Once you have filled in the form complete you can submit it. Warning, once submitted you can not alter the form!

#### 4 - Review

Your submission will be reviewed. This will result in either a request for revision, acceptance, or rejection. In case revision is needed the reviewers will provide feedback.

## 4A - Revise Loop

If your first submission is not accepted you will enter the revise loop. During this loop you will be provided with the opportunity to revise your application multiple times.

## **Revise Application**

Revise your application form according to the feedback given.

## **Revise Submit**

Submit your revised form. Warning, once submitted you can not alter the form!

#### **Revise Review**

Your submission will be reviewed. This will result in either a request for revision, acceptance or rejection. In case revision is needed the reviewers will provide feedback and you start with **Revise Application** again.

## 5a - Acceptance

When the CoreTrustSeal board accepts your application the process finishes. Your repository is now certified and your application will be published on the website: <a href="https://amt.coretrustseal.org/certificates">https://amt.coretrustseal.org/certificates</a>

## 5b - Rejection

When the CoreTrustSeal board rejects your application the process finishes. Your application will not be made public.

## Start New Application

To start a new application follow the steps below.

### Select institution / repository

You can select any institution or repository that is known to the AMT from the menu. The available repositories are based on the selected institution. If your institution and/ or repository is not known yet please create a new one (see below).

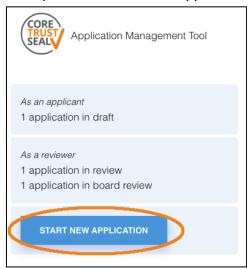
## **Create new institution / repository**

When you create a new institution or repository you will be presented with a pop up window that contains the required form. Fill in the form and click save to create the institution or repository.

Steps for starting a new application:

- 1. Log in
- 2. Select the Applicant role
- 3. Click "start new application" in top left corner
- 4. Select or create the correct institution
  - a. Select institution
  - b. Create new institution
    - Note when adding the contact address please use a generic email for your institute so you are always updated on changes to your application or requests for renewal even when persons attached to the application leave your institution.
- 5. Select or create the correct repository
  - a. Select repository
  - b. Create new repository

Application Process step 3, Click "Start new application" in top left corner



## Application Process step 4a, Select existing institution



## Application Process step 4b, Create new institution



## Application Process step 5a, Select existing repository

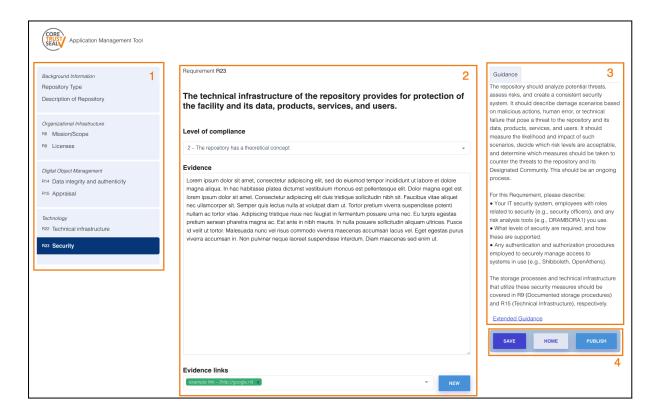


## Application Process step 5b, Create new repository



## Fill Application Form

The application form contains multiple elements, each of which are described below. On the next page you will find an illustration along with the numbers of the elements described below.



## 1 - Requirement Navigation

On the left hand side of the screen you will find requirement navigation. You can click on any requirement to jump to it

## 2 - Evidence

At the center of the screen the evidence area is displayed, this is the main area of business for the application. Here you can select a **compliance level**, give a **written statement**, and provide **links** to external statements.

#### **Level of Compliance**

Choose one of the following compliance levels:

- In Progress: the repository is in the implementation phase.
- Implemented: the requirement has been fully implemented by the repository.

#### **Evidence - Written statement**

Please provide written evidence for the chosen compliance level. Applications under review are confidential to CoreTrustSeal reviewers and the Board, but successful applications are made publicly available. Applicants should therefore keep all of these audiences in mind when filling the statement.

#### **Evidence Links**

When you enter the urls you add a name and the link.

You are welcome to add numbers to the name of the url and refer to them in the text with the number you assigned.

Note:

- Evidence Links are reusable. Once created you can select it from the menu at any requirement.
- Evidence links cannot be changed. Simply remove the 'wrong' link from the requirement(s) and add a new one.

#### **Attachments**

You can upload files via the Attachment tab. Attachments are not tied to a requirement, they are tied to the Application Form instead. In other words, each attachment will show up at every requirement.

For detailed instructions on attachment management see the How To section of the manual.

Note: all field are mandatory for some fields it is accepted to fill N.A. (not applicable):

- Re3data Identifier -> you can apply for an identifier via <a href="https://www.re3data.org/">https://www.re3data.org/</a> or fill N.A.
- Applicants renewing their CoreTrustSeal certification: summary of significant changes since last application. -> this field should only be filled when you are recertifying for CoreTrustSeal, this means you have been awarded a CoreTrustSeal certification before. If this is the first time your repository is applying for a CoreTrustSeal certification you can fill N.A.
- **Applicant Feedback** -> We welcome feedback on the CoreTrustSeal Requirements and the Certification procedure. Please leave any general comments/ questions you would like to put to the CoreTrustSeal board in this field or fill N.A.

More information on how to fill the different requirements can be found in the <u>CoreTrustSeal</u> <u>Extended Guidance 2023-2025</u>.

## 3 - Tabs Menu

On the right hand side of the screen you will find the tabs menu. You will always be able to see the Guidance tab and Attachment tab. After your application has been reviewed you will also be able to see the reviews under the added review tab.

## 4 - Actions Menu

On the bottom right of the screen you will find the actions menu with the following buttons:

## Save

Saves the input for the current requirement and jumps to the next

 If you are at the last requirement it will ask you to submit your application instead of jumping to the next requirementment.

#### Home

Brings you back to the dashboard

#### **Publish**

Publish your application for review

• This is only possible if you have filled in the form completely.

Note for your First Application:

Fill in the required information for each requirement and click save, this can be done in any order you like. Before you publish your application for review, double check your work.

Warning, once you have published your application you can no longer alter it!

## **Revise Application**

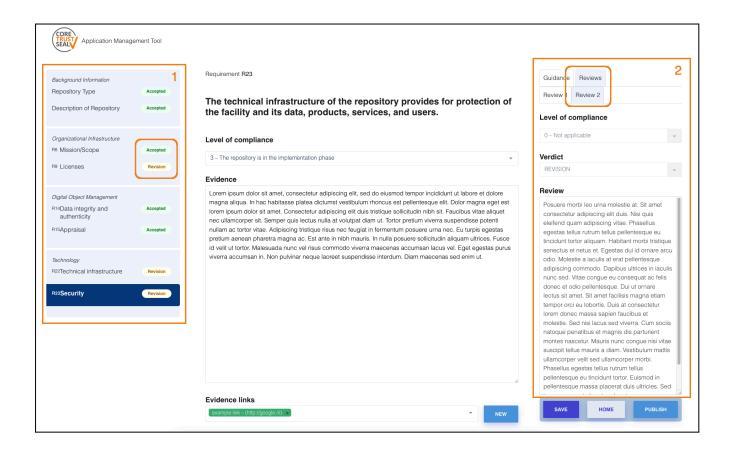
When revising an application the applicant should update the evidence (compliance level, written statement and/or links) in reaction to the reviewer(s) comment(s). During revision the Application Form has two more features as described below.

## 1 - Requirement Navigation

The navigation menu will show you which requirements have been accepted and which need to be revised. The system shows the Accepted or Revision flag based on the decision taken by the reviewers. The Accepted flag is shown when all reviewers have accepted the answer. Otherwise the Revision flag is shown.

#### 2 - Tabs Menu

The Review tab is now available in the tabs menu. To see the review of the current requirement click on the Review tab. Each review has its own sub tab, you can switch between reviews by clicking on the sub tabs.



## **Review Process**

This chapter describes the application review process for the Review role. In this role you can review the applicant's work and provide them with feedback if needed.

## Become a reviewer

Once you have completed a CoreTrustSeal application successfully your institute will be asked to provide a reviewer. You can also request to become a reviewer yourself by sending an email to <a href="mailto:info@coretrustseal.org">info@coretrustseal.org</a>. Please note you must have participated in at least 1 successful CoreTrustSeal application. Once accepted as a reviewer you will be assigned the reviewer role in the AMT and can then be added to a certain application as a reviewer.

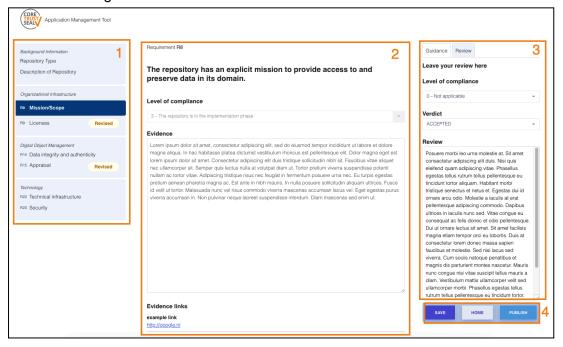
## Review an application

Select the Reviewer role in the top right hand corner, the dashboard will reload and you now see which applications you can review. Select the application you wish to review via the actions menu. You can also export the application as a PDF file from the actions menu.



## Select application to review or export PDF file

Once you have selected an application to review you will be presented with the review form. This form is very similar to the application form with a few exceptions. You will find an illustration along with the numbers of the elements described below.



## 1 - Requirement Navigation

On the left hand side of the screen you will find requirement navigation. You can click on any requirement to jump to it.

If this is the second, third, etc., review you will also see which requirements the applicant revised.

#### 2 - Evidence

At the center of the screen the evidence area is displayed. Here you will find the evidence provided by the applicant consisting of: Level of compliance, Evidence - written statement, and Evidence links to external evidence provided.

#### 3 - Tabs Menu

On the right hand side of the screen you will find the tabs menu. As a reviewer you have both the Guidance and Review tabs available.

In the Review tab you can write your review for each requirement by selecting a compliance level, verdict (REVISE or ACCEPT), and providing a written statement.

Note: If your verdict is REVISE you must provide a written explanation.

### 4 - Actions Menu

On the bottom right of the screen you will find the actions menu with the following buttons:

### Save

Saves the input for the current requirement and jumps to the next

• If you are at the last requirement it will ask you to submit your review instead of jumping to the next requirementment.

#### Home

Brings you back to the dashboard

#### **Publish**

Publish review to notify the administrator that you have finished

• This is only possible if you have filled in the form completely.

## Warning, once you have published your review you can no longer alter it!

## Review Diff Tool

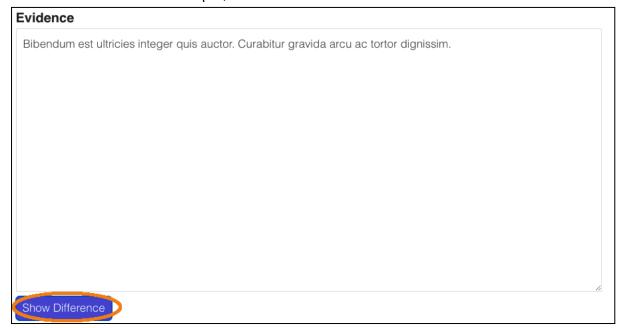
After the first review you will be able to use a "diff tool" to quickly find the difference between the previous and current evidence. This option is available for any requirement that has been revised by the applicant.

The diff tool highlights removed text in red and new text in green. That that was unchanged is not highlighted.

To use the diff tool:

- 1. Click the Show Difference button on a revised requirement
- 2. Inspect the difference

Step 1, click the Show Difference button



Step 2, inspect the difference

```
Evidence

Review Loop: 0 → Review Loop: 1

@@ -1,1 +1,1 @@

1 Lorem mollis
    aliquam ut porttitor leo a diam sollicitudin. Id diam vel quam elementum pulvinar
    etiam non quam lacus. Morbi leo urna molestie at elementum eu facilisis sed odio.
    - Mauris vitae
    ultricies leointeger malesuada. Placerat in egestas erat imperdiet sed euismod. Dui
    ut ornare lectus sit amet est placerat.

1 Bibendum est ultricies integer quis auctor. Curabitur gravida arcu ac tortor
    dignissim.

Close Difference
```

## How To

The following chapter describes performing certain tasks in the tool.

## **Attachment Management**

As an Applicant you can manage attachments for your Certification Request. You can upload files, download files, and delete files. Users with different roles than the applicant role can only download attachments.

Note: these attachments will be shared with the reviewers during the review process, but will not be made public once the application is approved.

Steps for uploading an attachment:

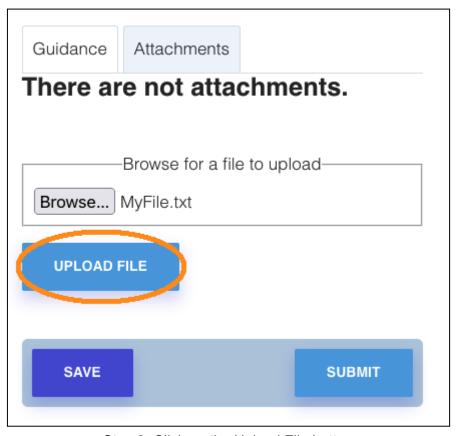
- 1. Click on the Attachments tab
- 2. Click on the browse button
  - a. A new window will open that allows you to select a file from your computer
  - b. Select the file you want to upload and click open
  - c. The selected file is now shown on screen
- 3. Click on the upload button
- 4. Click on OK in the confirmation window



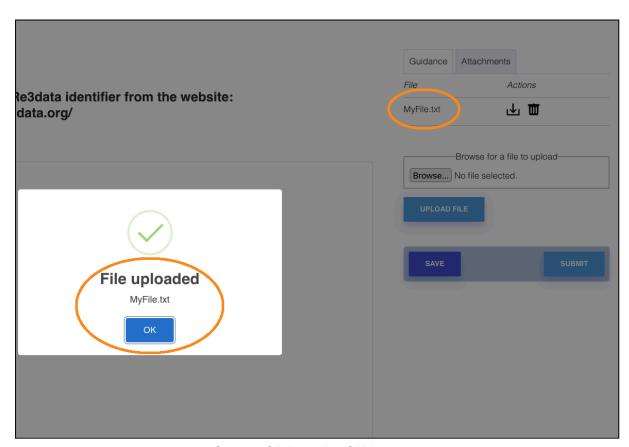
Step 1 & 2a-b: Click on the Attachments tab then click the Browse button



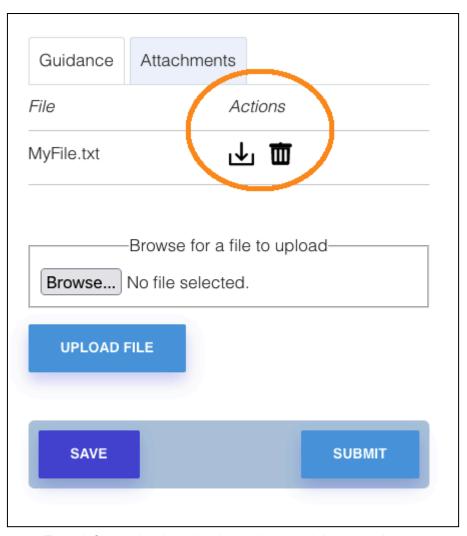
Step 2c: The selected file is now shown on screen



Step 3: Click on the Upload File button



Step 4: Click on the OK button.



From left to right: download attachment, delete attachment